



# COMMUNITYLIVE

Kissimmee, Florida | May 30 to June 2, 2026

## CommunityLIVE 2026 Hands-on Training Courses

Course offerings below are offered May 30 to June 1, 2026. You may take up to four training courses with a training registration package.

**Saturday, May 30 | 1:30 p.m. – 5:00 p.m.**

### **OnBase System Administration Recertification**

*Level: Beginner*

As an experienced OnBase administrator, it's challenging to not only understand the substantial changes in the product, but to recall the components and features that were released previously that may help enable you and your users today. This course will enable you to update your certification status with coverage of the most impactful expansions of the product. We'll explore changes to security, auditing, methods to provide more administrative capabilities to your solution owners and much more. From upgrade strategies to troubleshooting, you'll understand how the evolution of the product can influence your existing solutions, improve your own administrative efforts and better connect your solutions across your ecosystem.

### **Upgrade Essentials: A Guided Journey to OnBase 25.1**

*Level: Beginner*

Upgrading OnBase requires knowledge, preparation and honing your skills through practice. Whether your goal is to unlock cutting-edge features, fortify security with the most recent updates and patches or move beyond Extended Support, a successful OnBase upgrade hinges on a deep understanding of both your OnBase solution and the upgrade process itself. In this course, you'll walk through the process of upgrading from OnBase 18

to OnBase 25.1. The steps outlined in this course will not only give you hands-on experience upgrading OnBase in a multi-server environment, but it also serves as a strategic framework for devising your own upgrade plan.

### **Troubleshooting OnBase: Leveraging Diagnostics, Logging and More**

*Level: Intermediate*

Are you ready to take control and solve more issues independently? Join this session to discover the tools and techniques available to troubleshoot common challenges. This course will expand your problem-solving skills and boost your confidence, making you self-sufficient with your OnBase solution.

### **OnBase for New Administrators: Building a Strong Foundation**

*Level: Beginner*

This comprehensive course equips new Hyland administrators with the foundational skills and techniques needed to manage OnBase ecosystems effectively. Designed for IT professionals, system administrators and technical analysts, the curriculum integrates core OnBase functionalities with Hyland's Intelligent Document Processing (IDP), Robotic Process Automation (RPA), Workflow/WorkView and Content Innovation Cloud tools.

### **Reporting Dashboards: Design and Strategy Essentials**

*Level: Beginner*

This course provides a flexible, hands-on introduction to Reporting Dashboards, tailored to meet a variety of learning goals — from foundational design to advanced integration and strategic application. Topics include configuring data providers, designing interactive dashboards, using calculated fields, integrating with WorkView and Workflow and leveraging dashboards for operational and strategic insights. Whether you're enhancing existing dashboards or exploring new ways to visualize and act on data, this course will equip you with practical skills and adaptable techniques to support your evolving OnBase solutions.

### **Introduction to Content Innovation Cloud: Automate Core Concepts and Functionality**

*Level: Beginner*

Explore the transformative potential of automation with Hyland Automate! This hands-on workshop will guide you through scenarios where you'll master foundational BPMN concepts, form and process creation and visual enhancements for user interfaces. You'll also learn to configure Connectors, seamlessly integrating automation with your existing solutions. Join this class to elevate your skills and discover how Hyland Automate can optimize your business processes.

## **Optimizing Healthcare Operations with OnBase Solutions**

*Level: Beginner*

This session explores foundational healthcare concepts and demonstrates how Workflow and WorkView solutions can streamline clinical and administrative processes. Attendees will gain insights into designing flexible, scalable solutions to improve care coordination and operational outcomes. Whether you're new to healthcare or looking to deepen your solution expertise, this course offers practical strategies to elevate your impact.

## **Alfresco Process Services: Data Integration and Content Automation**

*Level: Beginner*

In this hands-on course, you'll design effective data models, integrate APS with relational databases, manage user creation, and use Alfresco Actions to update and store metadata in Alfresco Content Services. Build workflows that are intelligent, integrated and ready for real-world enterprise automation

**Sunday, May 31 | 9:00 – 12:30 p.m.**

## **Advanced Workflow: Solutions for Experienced Administrators**

*Level: Intermediate*

This advanced course is designed for administrators with significant experience who want to expand their expertise in creating and managing complex workflow solutions. The focus is on applying advanced concepts to build efficient, scalable processes that address diverse business requirements. Participants will gain practical strategies for optimizing workflows and ensuring consistency across varied environments.

## **Modernizing WorkView UI/UX with OnBase 25.1**

*Level: Intermediate*

This course will give you the tools you need to update your existing Views in WorkView and ensure that you're building modern solutions moving forward. We'll update elements with newer functionality, discuss current user interface best practices, and introduce ways to improve the end user experience. This course is for anyone who inherited WorkView solutions that need an update or those who are tasked with building solutions. WorkView experience is expected for this session.

## **Advanced OnBase Troubleshooting**

*Level: Expert*

This advanced-level course builds upon the foundational concepts introduced in the OnBase Troubleshooting course. Designed for experienced users, it focuses on deeper diagnostic techniques in an On-Premises environment. To ensure a productive learning experience, participants should be familiar with the following tools and concepts prior to attending: System Architecture and Configuration, OnBase Logging — Diagnostics Console and Verbose and Web Application Management Console.

## **Building Your First Workflow**

*Level: Beginner*

Are you a system or workflow administrator tasked with building or maintaining workflow solutions? If so, this course is for you. We'll introduce you to OnBase Studio and create a basic lifecycle. Learn essential workflow functions — such as ad-hoc tasks, rules, actions, timers and basic security. In this hands-on session, you'll gain understanding into the workflow interface, interactions and possibilities.

## **Hyland Intelligent Document Processing (IDP) in the Content Innovation Cloud**

*Level: Beginner*

Explore Hyland Intelligent Document Processing (IDP) built within the Content Innovation Cloud. This AI-powered solution enables low-code classification and extraction, transforming unstructured data into valuable insights. Through hands-on experience, attendees will gain experience in the setup of document classes, upload and classify files, and extract pertinent information. The course concludes in integrating IDP into a Hyland Automate process, resulting in an AI-enabled intelligent capture solution.

## **Applying Agentic AI Across OnBase and Perceptive Content**

*Level: Intermediate*

This course explores how Hyland's Agentic AI framework introduces always-on intelligence into everyday OnBase and Perceptive Content solutions. We will focus on how to design, configure, and integrate AI Agents using Agent Builder to enhance existing workflow lifecycles and WorkView applications. Learners will understand why and when AI should be applied, how it complements traditional automation, and where it fits best within Workflow and WorkView designs. Through guided, hands-on examples, the course demonstrates how AI Agents can improve document understanding, drive smarter Workflow decisions, and enrich WorkView business logic.

## **Mastering Hyland Solution Leadership: Tactics for Organizational Success**

*Level: Leadership*

The role of leaders driving Hyland solutions in organizations continues to evolve in light of technology, business and industry changes. Whether you are new to the role or have many years of leadership experience, learning the strategies and tactics that drive success are crucial to keeping up with the vast changes that influence what we do. This discussion-based workshop will help identify key areas of solution leadership, exploring successful strategies to achieve needed buy-in across organizations, effectively source and onboard new team members, ensure positive solution results and much more. This fast-paced presentation and discussion workshop will help identify actions that you can take today to help improve your approach and impact on your organization. While participants in this session should ideally be in leadership roles or looking towards leadership roles in the very near future, all are welcome.

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experience upgrading OnBase in a multi-server environment, but also serve as a strategic framework for devising your own upgrade plan.

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### **Basics of Building a WorkView Application**

*Level: Beginner*

Start from the beginning of WorkView in this course by clicking through an existing solution. Then, dive into point-and-click configurability designing your first solution. Learn all about applications, classes, attributes, filters, filter bars, screens and views. Finish your application by testing it out and tying all the pieces together.

### **Reporting Dashboards: Design and Strategy Essentials**

*Level: Beginner*

This course provides a flexible, hands-on introduction to Reporting Dashboards, tailored to meet a variety of learning goals — from foundational design to advanced integration and strategic application. Topics include configuring data providers, designing interactive dashboards, using calculated fields, integrating with WorkView and Workflow, and leveraging dashboards for operational and strategic insights. Whether you're enhancing existing dashboards or exploring new ways to visualize and act on data, this course will equip you with practical skills and adaptable techniques to support your evolving OnBase solutions.

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Explore the transformative potential of automation with Hyland Automate! This hands-on workshop will guide you through scenarios where you'll master foundational BPMN concepts, form and process creation, and visual enhancements for user interfaces. You'll also learn to configure Connectors, seamlessly integrating automation with your existing solutions. Join this class to elevate your skills and discover how Hyland Automate can optimize your business processes.

## **Leveling up Workflow with Scripting**

*Level: Expert*

In this course, we'll explore how scripting can be leveraged by OnBase Workflow to enable automation and custom functionality. You'll learn where and how to leverage scripts in Workflow — including actions, rules and Unity Automation — to optimize processes. This session is ideal for those who have inherited a solution with scripting or are looking to expand their Workflow capabilities with custom code. Prior experience with C# is recommended but not required, we'll cover the basics. Familiarity with Workflow is expected.

## **Titan and Full Text Search**

*Level: Intermediate*

Discover how to properly install and configure Hyland's Full Text Search capabilities for Perceptive Content and the Titan web client — including best practices for setup, indexing and system integration. Learn how to harness the full text search features to streamline your document management and retrieval workflows. This session will guide participants through the setup, indexing and optimization of full text search, demonstrating how to effectively locate keywords and phrases inside indexed documents, both from the viewer and grid view. Attendees will explore practical search operators, relevance scoring and tips for getting the most accurate results, along with common troubleshooting scenarios and best practices for administrators and end-users.

## **Transforming Healthcare Operations with Intelligent Document Processing and Agentic AI**

*Level: Beginner*

Step into the future of healthcare content management with this immersive course on Intelligent Document Processing (IDP) powered by Agentic AI and the Content Innovation Cloud. Designed for healthcare professionals, HIM teams and revenue cycle leaders, this course explores how automation, AI and deep system integration are revolutionizing the way medical records and business correspondence are captured, classified and processed. In this session, we will review the OnBase integrated Intelligent Medical Record and Intelligent Correspondence for Revenue Cycle solutions to demonstrate how these implementations of IDP optimize medical records and billing correspondence processing using your existing repository.

## **Nuxeo Admin Essentials: Hands-On Install and Core Platform Skills**

This instructor-led session gives new Nuxeo users a practical, hands-on introduction to the platform and its role in enterprise content management. You will install and explore Nuxeo

Web UI, learn core terminology, and work directly with content types, metadata, and basic document concepts. You'll finish with a working Nuxeo install and solid grasp of core concepts for advanced sessions.

## **Monday, June 1 | 8:30 a.m. – 12:00 p.m.**

### **Leveling up Workflow with Scripting**

*Level: Expert*

In this course, we'll explore how scripting can be leveraged by OnBase Workflow to enable automation and custom functionality. You'll learn where and how to leverage scripts in Workflow — including actions, rules and Unity Automation — to optimize processes. This session is ideal for those who have inherited a solution with scripting or are looking to expand their Workflow capabilities with custom code. Prior experience with C# is recommended but not required, we'll cover the basics. Familiarity with Workflow is expected.

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*Level: Intermediate*

This advanced course is designed for administrators with significant experience who want to expand their expertise in creating and managing complex workflow solutions. The focus is on applying advanced concepts to build efficient, scalable processes that address diverse business requirements. Participants will gain practical strategies for optimizing workflows and ensuring consistency across varied environments.

### **Start Scripting in WorkView**

*Level: Expert*

Take your WorkView solutions to the next level with scripting. In this course, we'll show you where you can leverage scripts in WorkView and cover the basics to get you writing your own. This session is for anyone who inherited a solution with scripting or who is looking to expand the functionality of their solution with custom code. Prior experience with JavaScript and CSS is not necessary, we'll be covering the basics. Familiarity with WorkView is expected.

## **Advanced OnBase Troubleshooting**

*Level: Expert*

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## **OnBase App Builder: Reimagining the End User Experience**

*Level: Beginner*

This session gives you hands-on experience with the new OnBase App Builder. App Builder allows administrators to reimagine OnBase user experiences. End users can now access OnBase through tailored web interfaces that are designed to optimize the work they do, rather than organized by the software module they are using. Tiled “quick access” layouts provide direct access to frequently used OnBase features like document upload, search and processing — all labeled in the user’s language! These new persona-based apps are OnBase like you’ve never seen, but designed in familiar OnBase Studio, remaining true to its point-and-click configurable roots.

## **Hyland Intelligent Document Processing (IDP) in the Content Innovation Cloud**

*Level: Beginner*

Explore the Hyland Intelligent Document Processing (IDP) built within the Content Innovation Cloud. This AI-powered platform enables low-code classification and extraction, transforming unstructured data into valuable insights. Through hands-on experience, learners will gain experience in the setup of document classes, upload and classify files, and extract pertinent information. The course concludes in integrating IDP into a Hyland Automate process, resulting in an AI-enabled intelligent capture solution.

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### **Mastering Hyland Solution Leadership: Tactics for Organizational Success**

*Level: Leadership*

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### **Upgrade Essentials: A Guided Journey to Perceptive Content 25.1**

*Level: Intermediate*

Upgrading Perceptive Content requires expertise, thoughtful preparation and practical application. Whether the objective is to unlock powerful new features, enhance system security with the latest patches or exit Extended Support, a smooth transition to Perceptive Content 25.1 demands a thorough understanding of the solution and the upgrade lifecycle. This course offers a step-by-step walkthrough of upgrading to Perceptive Content 25.1, guiding participants through planning, preparing and executing a successful upgrade in multi-server environments. Attendees will gain hands-on experience with server and client updates, and essential post-upgrade verification steps. The strategies and best practices shared will provide a clear framework for approaching future upgrades with confidence.

### **Enterprise Imaging**

Description coming soon.

### **Alfresco On-prem to Cloud-Ready: Upgrading and Migrating to Containers**

*Level: Intermediate*

In this hands-on course, we'll upgrade Alfresco 23.3 to 25, move your system into a containerized architecture, transition search from Solr to Elasticsearch and migrate customizations and extensions to modern, cloud-ready deployments. By the end, you'll be able to modernize your platform for better performance, scalability and future growth.

## **Working in Nuxeo — Search, Configuration, and Workflow Basics**

*Prerequisite - Completion of Session 1: Nuxeo Admin Essentials: Hands-On Install and Core Platform Skills*

This instructor-led session builds directly on the concepts and skills introduced in Session 1. Learners apply their foundational knowledge to practical, day-to-day work in Nuxeo, focusing on content search, lifecycle management, basic configuration concepts, workflows, automation, and access control.