HYLAND™

Epic

See why more than half of all Epic customers chose Hyland Healthcare



By the numbers:

33 years
of enterprise content services experience

>19 billion
legacy records converted for use within core applications

>96%
customer retention year after year

85%
of all innovations are customer-driven

>65%
of Epic customers use Hyland

36
integrated Epic applications

Given all the current and historical records generated by monitoring devices, medical images, patients, acquired practices and other unaffiliated providers that own many IT applications, there are a great deal of patient records that simply do not reside in Epic applications. Frost and Sullivan estimates that more than 75 percent of patient information is unstructured and typically stored outside the EHR. Hyland Healthcare is dedicated to helping customers deliver superior patient care. That's why we collaborate with Epic, combining healthcare industry experience and proven technology to produce effective business solutions for our mutual customers.

More than half of the health systems using Epic rely on Hyland to integrate unstructured content and business processes to support the patient care journey and enterprise operations. Hyland enriches your Epic investment by capturing, classifying and integrating these records for access in patient content within Epic workflow. This allows clinicians and others to see complete patient records within Epic, which improves insights for care decisions and promotes better patient outcomes. Assimilating unstructured content within the Epic workflow is simplified with OnBase content services integration with 36 core Epic applications — and by enabling enterprise care through Hyland's Medical Imaging portfolio.

Discover and explore what our solutions can do for Epic organizations

Optimize Epic with OnBase enterprise content management

The OnBase integration for Epic enables health systems to accelerate business processes, decrease errors, streamline workflows, and provide better insight for decisions.

Health systems using Epic have also leveraged the OnBase content services platform across their enterprise to cost effectively capture, manage and process records spanning patient care, accounts payable, human resources, legal, compliance, supply chain and more. Hyland integration with more than 500 applications improves staff efficiency within ERP, CRM, HRIS and other core systems.

Deploying the OnBase Integration for Epic allows you to:
Deploying the OnBase Integration for Epic allows you to:

- Securely capture, store and manage your content in its native format for improved accuracy and reduced risk of lost or misplaced information.
- Create complete, patient-centric records. Clinicians and staff can access all non-EHR based content — such as consult notes, wound photos, EKGs, pathology results and other clinical records — from within Epic.
- Speed your revenue cycle with 835 text to patient EOB conversion, lock box processing, cash posting and billing correspondence.
- Deliver the right information to the right people at the right time for more informed decision-making.
- Automate medical records classification, deficiency tracking, referrals management, release of information and your organizational checklists with business process tools.
- Reduce IT sprawl with the ability to configure case management and other new applications with point and click, low-code technology for quick time to value across your enterprise and ecosystem of care.
- Achieve a consolidated view of all patient-related unstructured content and medical images within Epic through Hyland Clinician Window or OnBase Patient Window.

Acuo vendor neutral archive

Acuo frees your organization from proprietary archives for standards-based enterprise access to medical images — both DICOM and non-DICOM — regardless of viewing application to streamline clinical workflows.

- Increases control and cross-departmental access to images
- Supports on premises, cloud and hybrid implementation options
- Scales to support a variety of organizational growth requirements, improved disaster recovery preparedness and enhanced migration
- Supports enterprise retention policies through advanced image lifecydle management
- Integrates with OnBase as part of healthcare content services strategy

PACSgear image capture and connectivity

Our innovative and widely adopted PACSgear connectivity technologies enable you to capture, access and distribute medical images, data, film, video, visible light and other media across any department

- Simplifies the capture of images, video and other clinical content
- Enables the sharing of images
- Integrates images to Epic and all major PACS and VNA applications

NilRead enterprise viewer

- NilRead offers clinicians a market-leading, zero-footprint viewer for DICOM and non-DICOM images. The enterprise reference and diagnostic viewing solution provides:
- Innovative capabilities in image manipulation, collaboration and sharing
- An integration with Hyland Clinician Window or OnBase Patient Window for
- access to clinical imaging content information through one reference point

Hyland Healthcare Epic Module Integrations

Extend the value of Epic by giving staff access and integrated workflow with patient records that reside outside of Epic organizations.

- Epic ADT/Grand Central
- Epic Anesthesia
- Epic ASAP
- Epic Beacon
- Epic Beaker Lab
- Epic Bridges
- Epic Caboodle
- Epic Cadence
- Epic Canto
- Epic Community Connect
- Epic Cupid
- Epic Financial Assistance
- Epic Haiku
- Epic HIM
- Epic HomeHealth
- Epic Image Retrieval API
- Epic Lumens
- Epic Media Manager
- Epic MyChart: Bedside, Mobile, Billing
- Epic OpTime
- Epic Phoenix
- Epic PlanLink
- Epic Prelude
- Epic Radiant
- Epic Reporting Workbench
- Epic Resolute Hospital, Professional & Enterprise Billing
- Epic Rover
- Epic Sonnet
- Epic Stork
- Epic Tapestry
- Epic Web BLOB Pass-through
- Epic Welcome
- Epic Willow Ambulatory
- Epic Willow Inpatient
- EpicCare Ambulatory
- EpicCare Inpatient
- EpicCare Link
- EpicWeb

Learn more about Hyland's solutions for healthcare.

About Hyland

Hyland empowers organizations with unified content, process and application intelligence solutions, unlocking profound insights that fuel innovations. Trusted by thousands of organizations worldwide, including many of the Fortune 100, Hyland's solutions fundamentally redefine how teams operate and engage with those they serve. For additional information on the Hyland platform and services, please visit Hyland.com.

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