



Automating transcript processing to enroll students faster

Find out how timely answers to top questions can help you compete for every transfer student.



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The transfer moment is an enrollment moment

Transfer students need more than confirmation of a received transcript. They need fast, accurate answers about admission, credit applicability, affordability and time to degree.

Transfer enrollment grew 4.4% in fall 2024, and transfer students represented 13.1% of continuing and returning undergraduates. Two-to-four-year transfers remained the largest pathway, accounting for 41.7% of transfer enrollment.

Yet the academic records behind those decisions are often trapped in document-heavy workflows. Staff must separate files, interpret varied formats, key course and grade data, validate results and move information into downstream systems. Each manual handoff adds time, rework and student uncertainty.

Transfer enrollment is won or lost on turnaround times.

A more strategic approach

Hyland Intelligent Transcripts turns complex academic documents into trusted, decision-ready data. It combines AI-powered document understanding, validation, human review for exceptions, workflow orchestration and integration with student information systems, helping institutions accelerate decisions without sacrificing control.



Transfer numbers are growing, but the path is still difficult

National Student Clearinghouse research found that only 31.6% of first-time students who began at a community college in fall 2017 transferred to a four-year institution within six years.





Question 1: Do I qualify for your institution?

A student's first question is simple. The work required to answer it often is not.

Admissions teams may receive transcripts as PDFs, scans, images or mixed packets. Staff then identify document types, locate student and academic information, key data and validate it before an application can move forward.

Go beyond basic capture

Hyland Intelligent Transcripts separates and classifies incoming documents, understands transcript content across complex multipage formats, and extracts structured academic data such as courses, grades, GPA and credits. Confidence-based validation and human-in-the-loop review help teams resolve exceptions without sending every transcript through the same manual process.

Move work forward

Validated data can be routed into admissions workflows and downstream systems so staff can focus on reviewing applicants, resolving exceptions and engaging prospective students.

Outcome

With our help, your institution can increase throughput during peak periods, reduce manual rekeying and shorten the path from transcript receipt to an admissions-ready record.





Question 2: How will my credits apply?

For transfer students, “Will my credits transfer?” is only the beginning. The more important question is how those credits apply to a program of study.

Course equivalency evaluation requires context. Teams must interpret course titles, grades, credit values, term structures and institutional rules, then compare the information with articulation and program requirements.

Create trusted academic data

Hyland Intelligent Transcripts uses AI-powered document understanding to interpret and organize transcript data, not simply read characters from a page. The solution validates extracted information and prepares structured data for downstream transfer-credit workflows.

Keep people in control

When confidence is low or a course lacks a known equivalency, the item can be routed for review. Staff retain control over exceptions while routine work consistently moves forward.

Why clarity matters

A March 2025 policy brief reports that:



43%

of transfer credits are lost on average



One in seven

students lose all their credits when transferring

Outcome

With Hyland Intelligent Transcripts, you can provide earlier, more consistent credit information so students can compare options and your institution can compete on responsiveness.





Question 3:

Can I get a timely financial aid decision?

Financial aid decisions depend on complete, accurate records. When required information is scattered across systems and document formats, staff spend valuable time locating, validating and routing it.

Transcript automation can make relevant academic information available to connected workflows sooner, helping financial aid teams work from a more complete student record.

Support staff capacity

The 2025 NASFAA Administrative Burden Survey found that 91% of respondents said the time and resources devoted to processing each aid application had increased over five years. Fifty-two percent reported moderate or severe resource shortages that affected service during peak periods.

Connect automation to service

By reducing avoidable document handling and rekeying, institutions can protect staff time for counseling, outreach and complex student needs. Automation should support the broader student journey rather than create another isolated tool.

Automation is a stated need

In the same NASFAA survey:



83%

of respondents identified automation as a resource needed to maintain quality financial aid services



55%

selected more automation when asked to limit additional needs to five.

Outcome

You can help teams act on verified information sooner and preserve human attention for decisions and student support.





Question 4: What is my clearest path to graduation?

Students need to understand not only what transfers, but what advances them toward a credential.

When transcript data becomes structured, validated and available to advising and degree-planning workflows, staff can provide clearer guidance on course selection, remaining requirements and time to completion.

Reduce uncertainty early

Earlier visibility into how prior coursework may apply helps advisors steer students away from unnecessary repetition and toward the courses that support progress in their chosen program.

Connect the record to the workflow

Hyland Intelligent Transcripts converts academic documents into usable data and routes it into downstream processes. This creates a stronger foundation for advising, transfer evaluation and student onboarding.

Completion takes time

National Student Clearinghouse reporting published in September 2025 found that:



65.8%

of community college transfer students earned a bachelor's degree within six years of transferring



14.1%

completed within two years

Outcome

You'll give students and advisors earlier, more actionable information for a clearer, more cost-conscious route to completion.



From transcript capture to decision-ready intelligence

Hyland Intelligent Transcripts is designed to automate the transcript process end to end, not stop at extraction.

CAPABILITY	WHAT IT ENABLES
Document separation and classification	Identifies transcript-related documents and organizes mixed packets for processing.
AI-powered document understanding	Interprets academic information across complex, multipage transcript formats.
Structured data extraction	Captures courses, grades, GPA, credits and other relevant academic data in usable form.
Validation and exception handling	Applies confidence-based checks and routes exceptions for human review.
Workflow orchestration	Moves validated information through admissions, registrar and transfer workflows
System integration	Prepares trusted data for SIS and connected downstream processes.
Platform extensibility	Creates a foundation for additional academic and administrative document workflows.

Differentiation

Unlike extraction-focused tools, Hyland Intelligent Transcripts combines document intelligence, validation, process orchestration and system integration to turn academic records into trusted, actionable data.



A win for students, staff and the institution

Modern transcript processing improves more than speed. It helps create a more responsive transfer experience and a more scalable operating model:

For students

- Faster answers about admission and credit applicability
- Clearer guidance on progress toward a degree
- Less uncertainty during a high-stakes enrollment decision

For the institution

- Faster admissions and transfer workflows
- More consistent, trusted transcript data
- A scalable foundation for adjacent document automation

For staff

- Less manual separation, keying and validation
- Exception-based work instead of reviewing every field
- More capacity for outreach, advising and complex decisions

Bottom line

You'll turn academic records into enrollment-ready intelligence so people can make better decisions sooner.

Explore Hyland Intelligent Transcripts and learn how to transform complex transcript data into trusted, decision-ready information.



 [Explore Hyland Intelligent Transcripts](#)

Sources

Industry statistics used in this report

- 1 National Student Clearinghouse, Tracking Transfer Report Reveals Student Pathway Insights; published September 22, 2025. [View source](#)
- 2 National Student Clearinghouse, Tracking Transfer Report Reveals Student Pathway Insights; published September 22, 2025. [View source](#)
- 3 Center for Higher Education Policy and Practice, A Broken College Credit Transfer System and Policy Repairs, March 2025. [View source](#)
- 4 National Association of Student Financial Aid Administrators, 2025 Administrative Burden Survey Report. [View source](#)



